

An Ounce of Prevention... by Greg Slater

...is it still worth “a pound of cure”? I believe this is even truer today in this ever-changing technology world than it was 100 years ago. Lately we’ve seen our share of preventable issues that could have been avoided if the “ounce of prevention” route had been taken.

One very preventable problem would be not installing Kazaa. This is a program that allows you to download movies and music (which could be illegal) to your computer. The down side is that it shares your computer over the internet which in turn leaves you open to viruses and hackers. If you have Kazaa on your PC we highly recommend you take it off. Immediately.

Another recommendation is to use quality paper in your printers. Three times in the last month we have dealt with printer issues that were not the fault of the equipment. One inkjet printer would not print correctly, but once we put our high quality Voto paper in it printed perfectly. A laser printer was grabbing several sheets at a time and all we did was put the Voto paper in and the problem went away.

I know we all like to save money on the “less expensive” paper, but sometimes paying a little more saves you time and money in the long run. The less expensive papers leave dust particles in your printers (or copiers) that will require more maintenance for your equipment. One of our clients will only purchase cheaper brands and every six months we have to clean and adjust their printers. Do a side-by-side comparison of your current brand with our whiter Voto paper and you can decide what image you like best.

The last example for this article may be the most important. It has come to our attention that some computer models (not from CCS) do not come with recovery disks. However, they do tell you in their fine print that you need to create one. If you ever have hard drive problems you will need the recovery disk and obviously when you have hard drive problems you cannot create the recovery disks. Please make sure you have recovery disks for your PC.

These are just a few items that have happened recently. Just use good old “common sense” and it should be worth the “pound of cure”. Please call or email (info@ccstech.net) us if you have concerns or questions about what you can do to for “an ounce of prevention”.

We provide our monthly newsletter as a means to keep you informed regarding technology issues. Be sure to give us your feedback or ideas that you would like us to write about in the future by sending an email to info@ccstech.net.